From: customer.care@qvc customer.care@qvcservices.qvcemail.com

- Subject: Thank you for your QVC order #4268851060!
 - Date: November 15, 2013 at 9:40 AM
 - To: alicelinnea@aol.com

Thanks for your order! Order Status My Account Customer Service 1-888-345-5788										
Fashion	Shoes & Handbags	Jewelry	Beauty	Kitchen & Food	For the Home	Electronics	Clearance	More		

Dear Alice,

Thanks for shopping at QVC! We're delighted to confirm your order placed on November 15, 2013 at 12:40pm ET. To track the status of this order and more, visit <u>Order Status</u>.

Your method of payment for this order is QCard.

Order Number: 4268851060	Order Dat	e: 11/15/13	You May Also Like		
Billing Address: Alice Mitchell 319 Hot Springs Rd Santa Barbara, CA 93108 Shipping Address: Same as Billing Ad	ldress				
Item: A228182 Bob Mackie's Boat Neck 3/4 Sleeve Stained Glass Knit Dress /Grey/Brown, X-Large	E.D.D.* 11/26/13	Qty: 1	Price: \$26.70	<u>A236748</u> Legacy Set of 3 Microfiber Tights & 2 Ribbed Trouser Socks	
			\$6.72 \$2.51		
*Estimated Delivery Date			<i></i>	<u>A230965</u> Bob Mackie's 3/4 Sleeve Colorblock	

Sign up to receive a text with your order details. <u>Click Here</u>. Msg & data rates apply.

Have a question or concern about your order?

Visit <u>My Account</u>, <u>email us</u>, or call us at **1-888-345-5788**. Our friendly Customer Service Representatives are here to help. We want you to be totally satisfied with your QVC experience.

Best Regards,

The QVC Customer Care Team

Satisfaction Guaranteed



Ponte Knit Dress

A235316 Bob Mackie's 3/4 Sleeve All Over Print

If for any reason you're not completely satisfied, simply return this item within 30 days of receipt for a refund of purchase price or exchange (if available).

To learn more about upcoming shows, events, and products, browse the <u>QVC</u> <u>Program Guide</u>, a quick, easy-to-use reference.

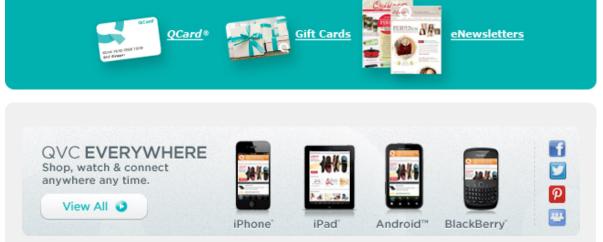
Your QCard will be charged at the time of shipment.

We requested authorization from the financial institution that issued your card for the transaction amount for your order.* Although you havent been charged, these funds are being reserved within your account to ensure your order can be processed and charged upon shipment. This is known as an authorization or transaction hold. If your order is cancelled, the time required to remove this authorization or transaction hold is determined by the financial institution that issued your card and could range from 3 to 7 days from the day of authorization.

* If you ordered an Advanced Sale item, then instead of a request for authorization for the transaction amount for your order, a request for a minimal authorization amount (\$0.00 - \$1.00) was reserved by the financial institution that issued your card at the time your order was placed. The full amount will not be charged until the time of shipment.



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Dress w/ Belt

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